

2022



Camrose & Area Lodge Authority Annual Report



Prepared by
The Bethany Group



Our ongoing commitment to providing a Caring Community



Board Chair Message

On behalf of the Camrose and Area Lodge Authority, I am pleased to share our Annual Report to the community. CALA is proud to provide residents modern, safe and affordable supportive living in Camrose and to provide funding support to our partner The Bethany Group, for lodge living in Bashaw. It is an honor to serve the communities of the City of Camrose, the County of Camrose and the Town of Bashaw to ensure area seniors have the opportunity to live in the communities that they have long called home.

We hope this annual report reflects our commitment to a high-quality home environment for residents and prudent management of financial resources. I would also like to extend sincere thanks to our residents who, together with staff, actively participate and engage in activities that continue to build and enhance our lodge caring communities.

Agnes Hoveland

Board Chair

Camrose and Area Lodge Authority

2022 Board of Directors

Agnes Hoveland – Board Chair

Lucas Banack – Vice Chair

David Francoeur

Doug Lyseng

Cindy Orom

Tina Sroka



CAO Message

Early 2022 saw us continuing to deal with the COVID-19 pandemic, so we were elated when the latter part of the year had restrictions lifted and we were able to, cautiously, begin to resume 'normal' activities and practices.

I share my appreciation to our staff for their dedication in working through the ongoing changes that we encountered and we are pleased to have been able to recruit and hire additional staff to fill the vacant positions that we experienced.

I would also send my thanks to the many residents and families who put their trust in us all to provide quality housing that includes lodge services such as housekeeping, enticing meals and enjoyable activities. The Lodge program allows residents to participate in the life of the lodge as much as they choose while enabling them to continue to participate in the external community as they like.

The Bethany Group is proud to provide the administrative function for Camrose and Area Lodge Authority (CALA) and we thank the CALA Board for their ongoing support of Administration for Rosealta Lodge in Camrose while partnering with The Bethany Group for support of Bashaw Meadows Lodge.

Respectfully,

Carla Beck,
CEO, The Bethany Group
CAO, Camrose and Area Lodge Authority (CALA)





Business Plan 2023-2025 Year One Accomplishments

Outcome # 1 Investing Now and In the Future

- The 2023 request of \$266,250 for Capital Maintenance funding has been made to the Government of Alberta. No funding was awarded to these projects in Budget 2023/2024.

Outcome # 2 Integrated Housing and Supports

- Camrose and Area Lodge Authority is committed to providing an affordable housing option for seniors so they can live in their community of choice. Receiving regular resident feedback and seeking out areas of improvement are an important part of meeting the needs of our residents and communities.

2.1 Quality Improvement

- Our 2022 QI initiative was enhancing the Meal Time Experience. Our team reviewed menus, food choices, resident feedback processes, food presentation and more in an effort to improve all aspects of the dining experience.

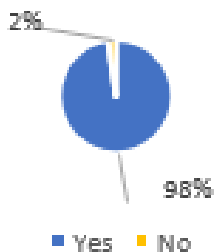
2.2 Resident Surveys

“I love the staff here. They take such good care of us and they are always trying to make it fun for all”

Quote from resident, *2022 Rosealta Lodge Survey*

Residents provided their feedback on various areas of the lodge living environment. The surveys were tabulated and action plans are being implemented to address areas of concerns. The tabulated results are posted on our website at www.camroselodges.ca

3. I feel that the staff care about me and others



Celebrating Success

Staff go out of their way for special needs all the time

What we've learned

Residents really appreciate how much the staff care about the people that live in the lodge

What we are doing

We will continue to provide person center focused care to the residents to ensure they always feel special living there.

Outcome # 3 Transitions and Aging in the Community

- CALA is monitoring legislative changes and best practices in continuing care and affordable housing sectors of Alberta. We are working proactively with AHS in their planning processes on delivery models to improve continuity of care for lodge residents.

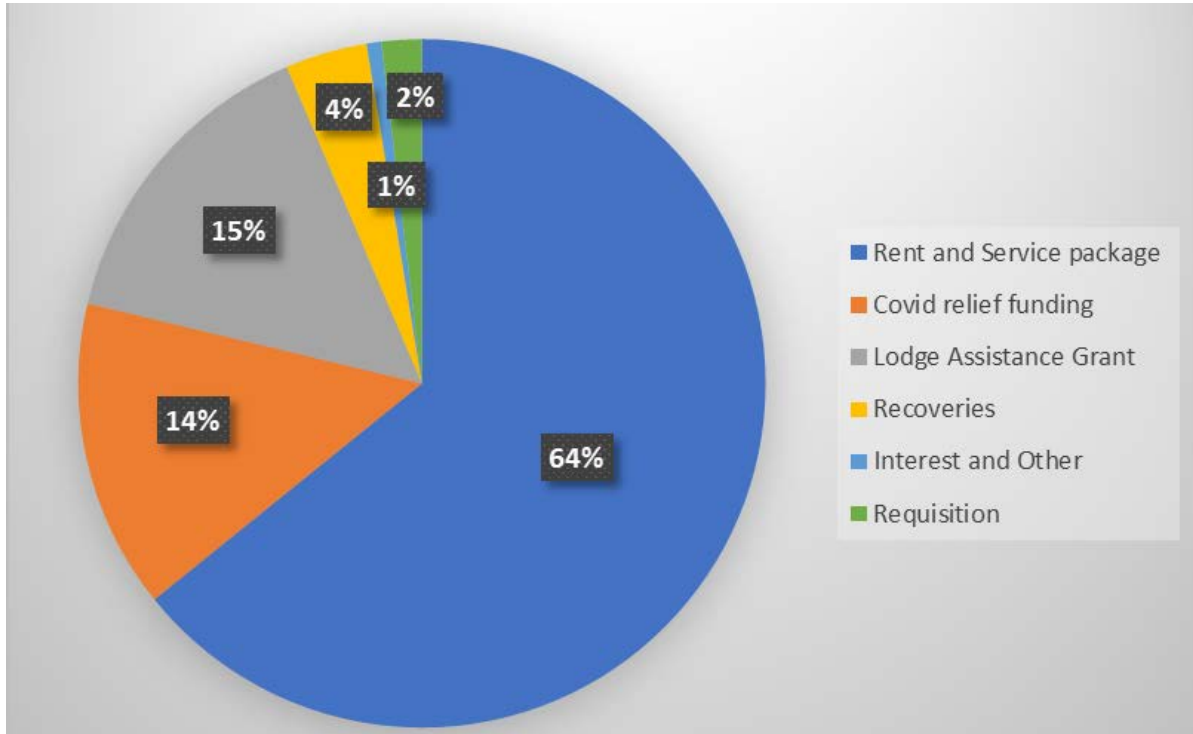
Outcome #4 Fair and Flexible

- CALA looks to find a balanced approach to offering fair and affordable rent and services packages, identifying operational efficiencies and best practices while being mindful of the use of local tax requisition dollars. Increasing costs and inflationary pressures are a top of mind issue for our lodges. We are eager to participate in the Provincial Lodge Program Review anticipated later in 2023 and we will advocate for the needs of rural lodges and for fair funding support from the Provincial Government.

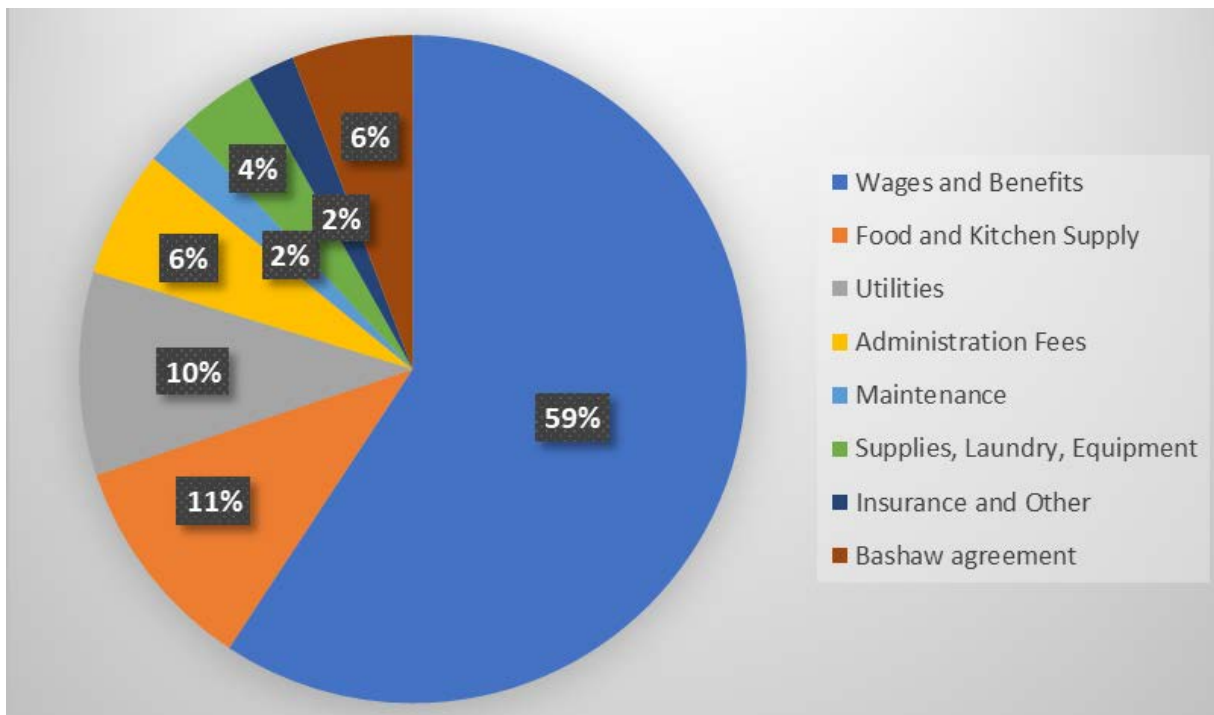
Outcome #5 A Sustainable System

- CALA has completed a board skills assessment to ensure targeted skills and knowledge at the board level are able to best support good local governance.
- A marketing working group has been established to review current practices and develop new promotional tools.
- CALA will be advocating for increased financial support from the provincial government, to address rising costs and to protect low to moderate income seniors without sacrificing service quality.

CALA 2022 Revenue



CALA 2022 Expenses



To view the full 2022 Financial statements, please visit our website at www.camroselodges.ca



Prepared by
The Bethany Group



Contact Us



780-679-2000



info@bethanygrp.ca



www.camroselodges.ca

